

Recall Date: December 20, 2016

Recall Number: 17-056

Zebra Technologies Recalls Power Supply Units for Thermal Printers Due to Fire Hazard

Recall Summary

Name of Product: Power supply units for Zebra brand thermal printers

Hazard: The power supply units can degrade and corrode over time when exposed to moisture and overheat, posing a fire hazard.

Remedy: Replace

Printer owners should immediately stop using the recalled power supply units and contact Zebra for a free replacement power supply.

Consumer Contact: Zebra at 800-658-3795 any time Monday through Friday, email PSUrecall@zebra.com or online at www.zebra.com and click on "Power Supply Recall" for more information.

Photos available at: <https://www.cpsc.gov/Recalls/2017/Zebra-Technologies-Recalls-Power-Supply-Units-for-Thermal-Printers>

Recall Details

Units: About 166,000

Description: This recall involves power supply units that serve as the power source for models of Zebra brand thermal industrial printers used to make bar codes and other commercial labels. The power supply units were either sold as after-market kits or included with the sale of the following models of Zebra brand printers: G-Series (GK420D/T, GX420D/T, GX430D/T), GT Series (GT800, GT810, GT820, GT830), ZP455, HC100, P1XX Series (P100, P110, P120), and ZXP3. The Zebra logo or FSP North America logo, date code and part number are printed on the power supply. Date codes between 1039XX through 1052XX and 1101XX through 1152XX are included in the recall for the following power supply units: Printer Model here: <https://www.cpsc.gov/Recalls/2017/Zebra-Technologies-Recalls-Power-Supply-Units-for-Thermal-Printers>

Incidents/Injuries: The firm has received three reports of the power supply units overheating or catching fire, including a fire that spread from the connector to the printer, damaging the printer and surrounding work space. No injuries have been reported.

Sold at: Direct sales from Zebra and through Zebra distributors and resellers, including BlueStar Inc., Ingram Micro Data Capture Pos. Div., ScanSource and Wynit Distribution LLC, to businesses, hospitals and end-users from July 2010 through June 2012 for between \$400 and \$4,750 with Zebra printers and for about \$11 as an aftermarket accessory.

Importer/Distributor: Zebra Technologies Corp., of Lincolnshire, Ill.

Manufacturer: FSP Group, of Taiwan

