

**Recall Date: January 24, 2017**

**Recall Number: 17-071**

HP Expands Recall of Batteries for HP and Compaq Notebook Computers Due to Fire and Burn Hazards

### **Recall Summary**

Name of Product: Lithium-ion batteries used in HP notebook computers

**Hazard:** The batteries can overheat, posing fire and burn hazards.

### **Remedy: Replace**

Consumers should immediately stop using the recalled batteries, remove them from the notebook computers and contact HP for a free replacement battery. Until a replacement battery is received, consumers should use the notebook computer by plugging it into AC power only.

Batteries previously identified as not affected by the June 2016 recall could be included in this expanded announcement. Consumers are urged to recheck their batteries.

Consumer Contact: HP toll-free at 888-202-4320 from 8 a.m. to 7 p.m. CT Monday through Friday or online at [www.HP.com/go/batteryprogram2016](http://www.HP.com/go/batteryprogram2016) or [www.hp.com](http://www.hp.com) and click "Recalls" at the bottom of the page for more information.

Photos available at: <https://cpsc.gov/Recalls/2017/HP-Expands-Recall-of-Batteries-for-HP-and-Compaq-Notebook-Computers>

### **Recall Details**

Units: About 101,000 (An additional 41,000 batteries were previously recalled in June 2016. About 3,000 were sold in Canada and 4,000 in Mexico.)

Description: This expanded recall involves lithium-ion batteries containing Panasonic cells that are used in HP notebook computers. The batteries are compatible with HP, Compaq, HP ProBook, HP ENVY, Compaq Presario, and HP Pavilion notebook computers. HP has expanded the number of recalled batteries, which were shipped with notebook computers sold between March 2013 and October 2016. The black batteries measure about 8 to 10.5 inches long, 2 inches wide and about 1 inch high. The battery bar code is printed on the back of the battery. "HP Notebook Battery" and the model number are printed on the battery. The batteries included in this expanded recall have bar codes starting with: 6BZLU, 6CGFK, 6CGFQ, 6CZMB, 6DEMA, 6DEMH, 6DGAL and 6EBVA.

**Incidents/Injuries:** HP has received one additional report of the battery overheating, melting and charring and causing about \$1,000 in property damage.

Sold at: Best Buy, Walmart, Costco, Sam's Club and authorized dealers nationwide and online at [www.hp.com](http://www.hp.com) and other websites from March 2013 through October 2016 for between \$300 and \$1,700. The batteries were also sold separately for between \$50 and \$90.

Importer: HP Inc., of Palo Alto, Calif.

Manufactured in: China

